

## **CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES**\*

\* *This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico. It should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.*

### **ACCREDITATION AGENCY**

Accrediting Council for Independent Colleges and Schools

750 First Street NE, Suite 980

Washington, DC 20002-4223

[info@acics.org](mailto:info@acics.org)

[http://www.acics.org/uploadedFiles/Contact/ComplaintsAgainstACICSSchool\\_004.pdf](http://www.acics.org/uploadedFiles/Contact/ComplaintsAgainstACICSSchool_004.pdf)

Accrediting Commission of Career Schools and Colleges

2101 Wilson Boulevard, Suite 302

Arlington, Virginia 22201

[webinquiry@accsc.org](mailto:webinquiry@accsc.org)

<http://www.accsc.org/Student-Corner/Complaints.aspx>

### **STATE AGENCIES**

#### **ALABAMA**

Alabama Commission on Higher Education

P.O. Box 302000

Montgomery, AL 36130-2000

Alabama Department of Postsecondary Education

135 South Union Street

Montgomery, AL 36104-4340

<http://www.accs.cc/index.cfm/contact/>

Alabama Office of the Attorney General

P.O. Box 300152

Montgomery, AL 36130-0152

<http://www.ago.state.al.us/Page-Consumer-Protection-File-a-Complaint>

#### **ALASKA**

Alaska Commission on Postsecondary Education

P.O. Box 110505

Juneau, AK 99811-0505

[customer.service@alaska.gov](mailto:customer.service@alaska.gov)

Alaska Office of Attorney General

Consumer Protection Unit

1031 W. Fourth Avenue, Suite 200

Anchorage, AK 99501

[attorney.general@alaska.gov](mailto:attorney.general@alaska.gov)

[http://www.law.state.ak.us/pdf/consumer/FORM\\_complaint.pdf](http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf)

**ARIZONA**

Arizona State Board for Private Postsecondary Education  
1400 W. Washington Street, Room 260  
Phoenix, AZ 85007  
<https://ppse.az.gov/complaint>

Arizona Office of the Attorney General  
1275 West Washington Street  
Phoenix, AZ 85007-2926  
<http://www.azag.gov/AllComplaints.html>

**ARKANSAS**

Arkansas Higher Education Coordinating Board  
Arkansas Department of Higher Education  
423 Main Street, Suite 400  
Little Rock, AR 72201  
[ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)  
<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf>

Arkansas State Board of Private Career Education  
501 Woodlane, Suite 312S Little Rock, AR 72201  
[sbpce@arkansas.gov](mailto:sbpce@arkansas.gov)  
<http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx>

Arkansas Office of the Attorney General  
Consumer Protection Division  
200 Tower Bldg.  
323 Center Street  
Little Rock, AR 72201-2610  
<http://arkansasag.gov/file-a-consumer-complaint>

**CALIFORNIA**

California Bureau of Private Postsecondary Education  
P.O. Box 980818  
Sacramento, CA 95798-0818  
[bppe@dca.ca.gov](mailto:bppe@dca.ca.gov)  
[http://www.bppe.ca.gov/forms\\_pubs/complaint.pdf](http://www.bppe.ca.gov/forms_pubs/complaint.pdf)

**COLORADO**

Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, Colorado 80202  
<http://highered.colorado.gov/Academics/Complaints/default.html>

Colorado Office of the Attorney General  
1300 Broadway, 10 floor,  
Denver, Colorado 80203  
[https://www.coloradoattorneygeneral.gov/departments/consumer\\_protection/file\\_consumer\\_complaint](https://www.coloradoattorneygeneral.gov/departments/consumer_protection/file_consumer_complaint)

**CONNECTICUT**

Connecticut Office of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326  
[edinfo@ctohe.org](mailto:edinfo@ctohe.org)

Connecticut Department of Consumer Protection  
165 Capitol Avenue, Room 110  
Hartford CT 06106  
[dcp.frauds@ct.gov](mailto:dcp.frauds@ct.gov) [http://www.ct.gov/dcp/lib/dcp/Consumer\\_Statement\\_CPFR-2.pdf](http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPFR-2.pdf)

**DELAWARE**

Delaware Higher Education Office  
Carvel State Office Building, 5th Floor  
820 N. French Street  
Wilmington, DE 19801-3509  
[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

Delaware Attorney General  
Consumer Protection Wilmington:  
820 N. French Street 5th floor  
Wilmington, DE 19801  
[consumer.protection@state.de.us](mailto:consumer.protection@state.de.us)  
<http://attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml>

**DISTRICT OF COLUMBIA**

District of Columbia Office of the State Superintendent of Education  
Education Licensure Commission  
810 First Street, NE, 9th Floor Washington, DC 20002  
<http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints>

District of Columbia Office of the Attorney General  
441 4th Street, NW  
Washington, DC 20001  
[oag@dc.gov](mailto:oag@dc.gov)

**FLORIDA**

Florida Commission on Independent Education  
325 W. Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
[cieinfo@fldoe.org](mailto:cieinfo@fldoe.org)  
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

Florida Office of the Attorney General  
PL-01 The Capitol  
Tallahassee, Florida 32399-1050  
[http://myfloridalegal.com/Contact.nsf/Contact?OpenForm&Section=Economic\\_Crimes](http://myfloridalegal.com/Contact.nsf/Contact?OpenForm&Section=Economic_Crimes)

**GEORGIA**

Georgia Nonpublic Postsecondary Education Commission  
2082 E Exchange Pl. #220  
Tucker, GA 30084-5334  
<http://rules.sos.state.ga.us/docs/392/5/06.pdf>

Georgia Office of Consumer Protection  
2 Martin Luther King, Jr. Drive SE, Suite 356  
Atlanta, Georgia 30334-9077  
[http://consumer.georgia.gov/pdf/Complaint\\_Form.pdf](http://consumer.georgia.gov/pdf/Complaint_Form.pdf)

**HAWAII**

Hawaii State Board of Education  
P.O. Box 2360  
Honolulu, HI 96804  
[ocp@dcca.hawaii.gov](mailto:ocp@dcca.hawaii.gov)  
<http://cca.hawaii.gov/ocp/consumer-complaint/>

**IDAHO**

Idaho State Board of Education  
Attn: State Coordinator for Private Colleges and Proprietary Schools  
P.O. Box 83720  
Boise, ID 83720-0037  
[http://www.boardofed.idaho.gov/priv\\_col\\_univ/student\\_complaint.asp](http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp)

Idaho Office of the Attorney General  
Consumer Protection Division  
954 W. Jefferson, 2nd Floor  
P.O. Box 83720  
Boise, ID 83720-0010  
<http://www.ag.idaho.gov/consumerProtection/forms/ComplaintFormInformation.html>

**ILLINOIS**

Illinois Board of Higher Education  
431 East Adams, 2nd Floor  
Springfield, Illinois 62701-1404  
[info@ibhe.org](mailto:info@ibhe.org)  
<http://www.ibhe.state.il.us/consumerinfo/complaint.htm>

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62706  
<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>

**INDIANA**

Indiana Commission for Higher Education  
101 West Ohio Street, Suite 550  
Indianapolis, IN 46204-1984  
<http://www.in.gov/che/2743.htm>

Office of the Indiana Attorney General  
Consumer Protection Division  
Government Center South, 5th floor  
302 West Washington Street Indianapolis, IN 46204  
[http://www.in.gov/attorneygeneral/files/Printable\\_Complaint\\_Form.pdf](http://www.in.gov/attorneygeneral/files/Printable_Complaint_Form.pdf)

### **IOWA**

Iowa College Student Aid Commission  
430 East Grand Ave., FL 3  
Des Moines, IA 50309-1920  
<https://www.iowacollegeaid.gov/content/constituent-request-review>

Iowa Attorney General  
Consumer Protection Division  
1305 E. Walnut Street  
Des Moines, IA 50319  
[consumer@iowa.gov](mailto:consumer@iowa.gov)  
[http://www.iowaattorneygeneral.gov/file\\_complaint/index.html](http://www.iowaattorneygeneral.gov/file_complaint/index.html)

### **KANSAS**

Kansas Board of Regents  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368  
[http://www.kansasregents.org/students/private\\_postsecondary/complaint\\_process](http://www.kansasregents.org/students/private_postsecondary/complaint_process)

Kansas Attorney General's Office  
120 SW 10th Ave., 2nd Floor  
Topeka, KS 66612  
<http://ag.ks.gov/contact-us/file-a-complaint>

### **KENTUCKY**

Kentucky Council on Postsecondary Education  
1024 Capital Center Dr #320  
Frankfort, KY 40601-7512  
<http://www.lrc.ky.gov/kar/013/001/020.htm> (See Section 13)

Kentucky Commission on Proprietary Education  
500 Metro Street, Capital Plaza Tower, Room 303  
Frankfort, KY 40601  
<http://educationcabinet.ky.gov/NR/ronlyres/CDBBA760-41A5-47FE-933E-1E7DC18CD45C/0/FormtoFileaComplaint.pdf>

Office of the Attorney General  
Capitol Suite 118  
700 Capitol Avenue  
Frankfort, Kentucky 40601-3449  
[consumer.protection@ag.ky.gov](mailto:consumer.protection@ag.ky.gov)  
<http://www.ag.ky.gov/civil/consumerprotection/complaints/pages/forms.aspx>

**LOUISIANA**

Louisiana Board of Regents

P.O. Box 3677

Baton Rouge, LA 70821-3677

<http://www.regentsfiles.org/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf>

Louisiana Office of the Attorney General

Consumer Protection Section

P.O. Box 94005

Baton Rouge, LA 70804-9005

<http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15>

**MAINE**

Maine Department of Education

Special Services Team

23 State House Station Augusta Maine 04333-0023

<http://www.maine.gov/doe/specialed/support/dispute/>

Maine Attorney General

Consumer Protection Division

6 State House Station Augusta, ME 04333

[http://www.maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

**MARYLAND**

Maryland Higher Education Commission

Associate Director for Private Career Schools Planning and Academic Affairs

6 N. Liberty Street, 10th Floor

Baltimore, MD 21201

<http://www.mhec.state.md.us/career/pcs/gripe.asp>

<http://mhec.maryland.gov/highered/acadaff/mhecstudentcomplaintprocess.pdf>

Maryland Attorney General

Consumer Protection Division

200 St. Paul Place Baltimore, MD 21202

[consumer@oag.state.md.us](mailto:consumer@oag.state.md.us)

<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>

**MASSACHUSETTS**

Massachusetts Board of Higher Education

One Ashburton Place, Room 1401

Boston, MA 02108

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Massachusetts Office of the Attorney General

Public Inquiry and Assistance Center

One Ashburton Place, 18th Floor

Boston, MA 02108

[https://www.eform.ago.state.ma.us/ago\\_eforms/forms/piac\\_e complaint.action](https://www.eform.ago.state.ma.us/ago_eforms/forms/piac_e complaint.action)

**MICHIGAN**

Michigan Department of Licensing and Regulatory Affairs  
Office of Postsecondary Services  
Proprietary School Unit Staff  
2501 Woodlake Circle  
Okemos, MI 48864

[http://www.michigan.gov/lara/0,4601,7-154-35299\\_61343\\_35395\\_35396---,00.html](http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html)

Michigan Office of the Attorney General  
Consumer Protection Division  
P.O. Box 30213  
Lansing, MI 48909-7713

[http://www.michigan.gov/documents/ag/Consumer\\_Complaint\\_Form\\_346645\\_7.pdf](http://www.michigan.gov/documents/ag/Consumer_Complaint_Form_346645_7.pdf)

**MINNESOTA**

Minnesota Office of Higher Education  
1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108-5227

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Minnesota Attorney General's Office  
445 Minnesota Street, Suite 1400  
St. Paul, MN 55101

<http://www.ag.state.mn.us/consumer/complaint.asp>

**MISSISSIPPI**

Mississippi Commission on College Accreditation  
3825 Ridgewood Road  
Jackson, MS 39211-6453

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Mississippi Commission of Proprietary Schools and College Registration  
3825 Ridgewood Road  
Jackson, MS 39211-6453

Consumer Protection Division Office of the Attorney General State of Mississippi  
P.O. Box 22947  
Jackson, Mississippi 39225-2947

<http://www.ago.state.ms.us/forms/complaint-form/>

**MISSOURI**

Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469

[info@dhe.mo.gov](mailto:info@dhe.mo.gov)

<http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION.pdf>

Missouri Office of the Attorney General  
Consumer Protection Unit  
PO Box 899  
Jefferson City, MO 65102  
<http://ago.mo.gov/forms/complaintform.pdf>

### **MONTANA**

Montana Board of Regents  
Office of Commissioner of Higher Education  
Montana University System  
2500 Broadway Street  
P.O. Box 203201  
Helena, MT 59620-3201  
<http://mus.edu/mus-statement-of-complaint-process.asp>

Montana Office of Consumer Protection  
2225 11th Avenue  
P.O. Box 200151  
Helena, MT 59620-0151  
[contactocp@mt.gov](mailto:contactocp@mt.gov)  
<https://app.doj.mt.gov/apps/Oscar/>

### **NEBRASKA**

Nebraska Coordinating Commission for Postsecondary Education  
P.O. Box 95005  
Lincoln, NE 68509-5005

Nebraska Department of Education  
Investigations Office  
301 Centennial Mall South  
P.O. Box 98987  
Lincoln, NE 68509-4987  
<http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf>

Nebraska Attorney General  
Consumer Protection Division  
2115 State Capitol  
Lincoln, NE 68509  
[http://www.ago.state.ne.us/consumer/emailforms/consumer\\_complaint.htm](http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm)

### **NEVADA**

Nevada Commission on Postsecondary Education  
8778 South Maryland Parkway Suite 115  
Las Vegas, Nevada 89123  
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

Nevada Office of the Attorney General  
Bureau of Consumer Protection  
555 East Washington Avenue, Suite 3900  
Las Vegas, Nevada 89101  
[http://ag.nv.gov/Complaints/File\\_Complaint/](http://ag.nv.gov/Complaints/File_Complaint/)



**NEW HAMPSHIRE**

New Hampshire Department of Education - Division of Higher Education  
Higher Education Commission  
101 Pleasant Street  
Concord, NH 03301-8531

New Hampshire Office of the Attorney General  
Consumer Protection and Antitrust Bureau  
33 Capitol Street  
Concord, New Hampshire 03301  
<http://www.doj.nh.gov/consumer/documents/consumer-complaint.pdf>

**NEW JERSEY**

New Jersey Commission on Higher Education  
P.O. Box 542  
Trenton, NJ 08625  
[njhe@njhe.state.nj.us](mailto:njhe@njhe.state.nj.us)  
<http://www.state.nj.us/bpu/assistance/complaints/>

New Jersey Department of Labor & Workforce Development  
Division of One-Stop Coordination and Support  
Office of Oversight and Compliance  
Attn: Rosemarie E. Hufner - Supervisor  
P.O. Box 055  
Trenton, New Jersey 08625-0055  
[http://lwd.dol.state.nj.us/labor/forms\\_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf](http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf)

New Jersey Division of Consumer Affairs  
PO Box 45025  
Newark, New Jersey 07101  
<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

**NEW MEXICO**

New Mexico Higher Education Department  
2048 Galisteo St  
Santa Fe, NM 87505  
<http://hed.state.nm.us/students/hed-student-complaint-form.aspx>

New Mexico Office of the Attorney General  
Consumer Protection Division  
408 Galisteo Street, Villagra Building Santa Fe, NM 87501  
<http://www.nmag.gov/consumer/file-a-complaint>

**NEW YORK**

New York State Education Department  
Office of College and University Evaluation  
EBA Room 969  
89 Washington Avenue Albany, NY 12234  
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York Bureau of Proprietary School Supervision  
New York State Education Department  
Investigations and Audit Unit  
116 West 32nd Street, 5th Floor  
New York, NY 10001  
<http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf>

New York State Department of State Division of Consumer Protection Consumer Assistance Unit  
5 Empire State Plaza - Suite 2101  
Albany, New York 12223-1556  
<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

### **NORTH CAROLINA**

North Carolina Community College System Office of Proprietary Schools  
200 West Jones St.  
Raleigh, North Carolina 27603  
[http://son2.nccommunitycolleges.edu/Proprietary\\_Schools/complaints.htm](http://son2.nccommunitycolleges.edu/Proprietary_Schools/complaints.htm)

North Carolina Consumer Protection  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001  
<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

### **NORTH DAKOTA**

North Dakota University System  
10th Floor, State Capitol  
600 East Boulevard Ave, Dept. 215  
Bismarck, ND 58505-0230  
<http://www.ndus.edu/makers/procedures/ndus/default.asp?PID=465&SID=57&printable=1>

North Dakota Consumer Protection Division  
Office of Attorney General  
Gateway Professional Center  
1050 E Interstate Ave. Suite 200  
Bismarck, ND 58503-5574  
<http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf>

### **OHIO**

Ohio State Board of Career Colleges and Schools  
30 East Broad Street, Suite 2481  
Columbus, OH 43215  
<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>  
<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Board of Regents  
25 South Front Street  
Columbus, OH 43215

Ohio Attorney General  
Consumer Protection Section  
30 E. Broad St., 14th floor  
Columbus, OH 43215-3400  
<http://www.ohioattorneygeneral.gov/consumercomplaint>

### **OKLAHOMA**

Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
<http://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma State Board of Private Vocational Schools  
3700 Classen Boulevard, Suite 250  
Oklahoma City, OK 73118-2864

Oklahoma Office of the Attorney General  
Consumer Protection Unit  
Attn: Investigative Analyst  
313 NE 21<sup>st</sup> Street  
Oklahoma City, OK 73105  
<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>

### **OREGON**

Oregon Office of Degree Authorization  
775 Court St NE  
Salem, OR 97301

Oregon Department of Education  
Private Career Schools Office  
255 Capitol Street NE  
Salem, OR 97310-0203  
<http://www.ode.state.or.us/search/page/?=325>

Oregon Attorney General  
Financial Fraud/Consumer Protection Section  
1162 Court St. NE  
Salem, OR 97301-4096  
[https://justice.oregon.gov/forms/consumer\\_complaint.asp](https://justice.oregon.gov/forms/consumer_complaint.asp)

### **PENNSYLVANIA**

Pennsylvania Department of Education  
333 Market Street, 9<sup>th</sup> Floor  
Harrisburg, PA 17126-0333  
[http://www.portal.state.pa.us/portal/server.pt/community/guidelines\\_policies\\_complaint\\_forms\\_reports\\_and\\_related\\_documents\\_/8850/educator\\_complaint\\_form/529194](http://www.portal.state.pa.us/portal/server.pt/community/guidelines_policies_complaint_forms_reports_and_related_documents_/8850/educator_complaint_form/529194)

Office of the Attorney General  
Bureau of Consumer Protection  
15th Floor, Strawberry Square  
Harrisburg, PA 17120  
<https://www.attorneygeneral.gov/SplashPage.aspx>

**PUERTO RICO**

Puerto Rico Council on Higher Education  
P.O. Box 1900  
San Juan, PR 00910-1900

Puerto Rico Department of Justice  
P.O. 9020192  
San Juan, Puerto Rico 00902-0192

**RHODE ISLAND**

Rhode Island Board of Governors for Higher Education  
Shepard Building  
80 Washington Street  
Providence, RI 02903  
<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

Rhode Island Department of Attorney General  
Consumer Protection Unit  
150 South Main Street  
Providence, RI 02903  
<http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf>

**SOUTH CAROLINA**

South Carolina Commission on Higher Education  
Academic Affairs  
1122 Lady Street, Suite 300,  
Columbia, SC 29201  
[http://www.che.sc.gov/CHE\\_Docs/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

**SOUTH DAKOTA**

South Dakota Board of Regents  
306 E. Capitol Ave, Suite 200  
Pierre, SD 57501-2545

South Dakota Office of Attorney General  
Division of Consumer Protection  
1302 E Hwy 14, Suite 3  
Pierre, SD 57501-8053  
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

**TENNESSEE**

Tennessee Higher Education Commission  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
<http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf>

Tennessee Commerce & Insurance  
Consumer Affairs Division  
500 James Robertson Parkway  
Nashville, TN 37243  
<http://www.tn.gov/consumer/complaint.shtml>

**TEXAS**

Texas Workforce Commission  
Career Schools and Colleges - Room 226-T  
101 East 15th Street Austin,  
Texas 78778-0001  
<http://www.twc.state.tx.us/svcs/propschools/career-schools-colleges-students.html#submitComplaint>

Texas Higher Education Coordinating Board  
1200 E. Anderson Lane  
Austin, Texas 78752  
<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

Office of the Attorney General  
Consumer Protection Division  
P.O. Box 12548  
Austin, TX 78711-2548  
<https://www.oag.state.tx.us/consumer/complaintform.pdf>

**UTAH**

Utah Division of Consumer Protection  
160 East 300 South  
Salt Lake City, Utah 84111  
[consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)  
<http://consumerprotection.utah.gov/complaints/index.html>

**VERMONT**

Vermont Agency of Education  
Secretary of Education  
120 State Street  
Montpelier, VT 05620-2501  
[http://education.vermont.gov/new/html/pgm\\_sped/policy/dispute\\_resolution.html](http://education.vermont.gov/new/html/pgm_sped/policy/dispute_resolution.html)

Vermont Attorney General's Office  
109 State Street  
Montpelier, VT 05609-1001

**VIRGINIA**

State Council of Higher Education for Virginia  
101 N. 14TH St.  
James Monroe Building  
Richmond, VA 23219  
<http://www.schev.edu/students/studentcomplaint.asp>

Office of the Attorney General of Virginia

Consumer Protection Section  
900 East Main Street  
Richmond, VA 23219

<http://www.oag.state.va.us/index.php/citizen-resources/file-a-consumer-complaint>

#### **WASHINGTON**

Washington Student Achievement Council  
917 Lakeridge Way  
P.O. Box 43430  
Olympia, WA 98504-3430

[DegreeAuthorization@wsac.wa.gov](mailto:DegreeAuthorization@wsac.wa.gov)

<http://www.wsac.wa.gov/protecting-education-consumers>

Washington Workforce Training and Education Coordinating Board  
128 10th Avenue SW  
P.O. Box 43105  
Olympia, WA 98504-3105

[workforce@wtb.wa.gov](mailto:workforce@wtb.wa.gov)

[http://www.wtb.wa.gov/PCS\\_Complaints.asp](http://www.wtb.wa.gov/PCS_Complaints.asp) (instructions)

Washington State Office of the Attorney General  
1125 Washington Street SE  
P.O. Box 40100  
Olympia, WA 98504-0100

<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx>

#### **WEST VIRGINIA**

West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd E., Ste 700  
Charleston, WV 25301-2800

<http://www.wvhepc.com/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf>

Community and Technical College System of West Virginia  
1018 Kanawha Blvd. E., Ste. 700  
Charleston, WV 25301

West Virginia Office of the Attorney General  
Consumer Protection Division  
P.O. Box 1789  
Charleston, WV 25326-1789

<http://www.wvago.gov/pdf/general%20complaint.pdf>

#### **WISCONSIN**

Wisconsin Educational Approval Board  
201 W Washington Ave, 3<sup>rd</sup> Floor  
Madison, WI 53703

[eabmail@eab.wisconsin.gov](mailto:eabmail@eab.wisconsin.gov)

<http://eab.state.wi.us/resources/complaint.asp>

Wisconsin Office of the Attorney General  
Dept. of Agriculture, Trade and Consumer Protection  
P.O. Box 8911  
Madison, WI 53708-8911  
<http://datcpservices.wisconsin.gov/consumercomplaints/CPCComplaintForm.jsp>

**WYOMING**

Wyoming Department of Education  
2300 Capitol Avenue Hathaway Building, 2<sup>nd</sup> Floor  
Cheyenne, WY 82002-0050  
<http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>

Attorney General's Office  
123 Capitol Building  
200 W. 24th Street  
Cheyenne, WY 82002  
<http://ag.wyo.gov/>

---

***Revised January 2015***