

CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES*

* *This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico. It should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.*

ACCREDITATION AGENCY

Accrediting Council for Independent Colleges and Schools

750 First Street NE, Suite 980

Washington, DC 20002-4223

info@acics.org

http://www.acics.org/uploadedFiles/Contact/ComplaintsAgainstACICSSchool_004.pdf

Accrediting Commission of Career Schools and Colleges

2101 Wilson Boulevard, Suite 302

Arlington, Virginia 22201

webinquiry@accsc.org

<http://www.accsc.org/Student-Corner/Complaints.aspx>

STATE AGENCIES

ALABAMA

Alabama Commission on Higher Education

P.O. Box 302000

Montgomery, AL 36130-2000

Alabama Department of Postsecondary Education

135 South Union Street

Montgomery, AL 36104-4340

<http://www.accs.cc/index.cfm/contact/>

Alabama Office of the Attorney General

P.O. Box 300152

Montgomery, AL 36130-0152

<http://www.ago.state.al.us/Page-Consumer-Protection-File-a-Complaint>

ALASKA

Alaska Commission on Postsecondary Education

P.O. Box 110505

Juneau, AK 99811-0505

customer.service@alaska.gov

Alaska Office of Attorney General

Consumer Protection Unit

1031 W. Fourth Avenue, Suite 200

Anchorage, AK 99501

attorney.general@alaska.gov

http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

ARIZONA

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street, Room 260
Phoenix, AZ 85007
<https://ppse.az.gov/complaint>

Arizona Office of the Attorney General
1275 West Washington Street
Phoenix, AZ 85007-2926
<http://www.azag.gov/AllComplaints.html>

ARKANSAS

Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
ADHE_Info@adhe.edu
<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf>

Arkansas State Board of Private Career Education
501 Woodlane, Suite 312S Little Rock, AR 72201
sbpce@arkansas.gov
<http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx>

Arkansas Office of the Attorney General
Consumer Protection Division
200 Tower Bldg.
323 Center Street
Little Rock, AR 72201-2610
<http://arkansasag.gov/file-a-consumer-complaint>

CALIFORNIA

California Bureau of Private Postsecondary Education
P.O. Box 980818
Sacramento, CA 95798-0818
bppe@dca.ca.gov
http://www.bppe.ca.gov/forms_pubs/complaint.pdf

COLORADO

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, Colorado 80202
<http://highered.colorado.gov/Academics/Complaints/default.html>

Colorado Office of the Attorney General
1300 Broadway, 10 floor,
Denver, Colorado 80203
https://www.coloradoattorneygeneral.gov/departments/consumer_protection/file_consumer_complaint

CONNECTICUT

Connecticut Office of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
edinfo@ctohe.org

Connecticut Department of Consumer Protection
165 Capitol Avenue, Room 110
Hartford CT 06106
dcp.frauds@ct.gov http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPF2-2.pdf

DELAWARE

Delaware Higher Education Office
Carvel State Office Building, 5th Floor
820 N. French Street
Wilmington, DE 19801-3509
dheo@doe.k12.de.us

Delaware Attorney General
Consumer Protection Wilmington:
820 N. French Street 5th floor
Wilmington, DE 19801
consumer.protection@state.de.us
<http://attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml>

DISTRICT OF COLUMBIA

District of Columbia Office of the State Superintendent of Education
Education Licensure Commission
810 First Street, NE, 9th Floor Washington, DC 20002
<http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints>

District of Columbia Office of the Attorney General
441 4th Street, NW
Washington, DC 20001
oag@dc.gov

FLORIDA

Florida Commission on Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
cieinfo@fldoe.org
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

Florida Office of the Attorney General
PL-01 The Capitol
Tallahassee, Florida 32399-1050
http://myfloridalegal.com/Contact.nsf/Contact?OpenForm&Section=Economic_Crimes

GEORGIA

Georgia Nonpublic Postsecondary Education Commission
2082 E Exchange Pl. #220
Tucker, GA 30084-5334
<http://rules.sos.state.ga.us/docs/392/5/06.pdf>

Georgia Office of Consumer Protection
2 Martin Luther King, Jr. Drive SE, Suite 356
Atlanta, Georgia 30334-9077
http://consumer.georgia.gov/pdf/Complaint_Form.pdf

HAWAII

Hawaii State Board of Education
P.O. Box 2360
Honolulu, HI 96804
ocp@dcca.hawaii.gov
<http://cca.hawaii.gov/ocp/consumer-complaint/>

IDAHO

Idaho State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
P.O. Box 83720
Boise, ID 83720-0037
http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp

Idaho Office of the Attorney General
Consumer Protection Division
954 W. Jefferson, 2nd Floor
P.O. Box 83720
Boise, ID 83720-0010
<http://www.ag.idaho.gov/consumerProtection/forms/ComplaintFormInformation.html>

ILLINOIS

Illinois Board of Higher Education
431 East Adams, 2nd Floor
Springfield, Illinois 62701-1404
info@ibhe.org
<http://www.ibhe.state.il.us/consumerinfo/complaint.htm>

Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street
Springfield, IL 62706
<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>

INDIANA

Indiana Commission for Higher Education
101 West Ohio Street, Suite 550
Indianapolis, IN 46204-1984
<http://www.in.gov/che/2743.htm>

Office of the Indiana Attorney General
Consumer Protection Division
Government Center South, 5th floor
302 West Washington Street Indianapolis, IN 46204
http://www.in.gov/attorneygeneral/files/Printable_Complaint_Form.pdf

IOWA

Iowa College Student Aid Commission
430 East Grand Ave., FL 3
Des Moines, IA 50309-1920
<https://www.iowacollegeaid.gov/content/constituent-request-review>

Iowa Attorney General
Consumer Protection Division
1305 E. Walnut Street
Des Moines, IA 50319
consumer@iowa.gov
http://www.iowaattorneygeneral.gov/file_complaint/index.html

KANSAS

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
http://www.kansasregents.org/students/private_postsecondary/complaint_process

Kansas Attorney General's Office
120 SW 10th Ave., 2nd Floor
Topeka, KS 66612
<http://ag.ks.gov/contact-us/file-a-complaint>

KENTUCKY

Kentucky Council on Postsecondary Education
1024 Capital Center Dr #320
Frankfort, KY 40601-7512
<http://www.lrc.ky.gov/kar/013/001/020.htm> (See Section 13)

Kentucky Commission on Proprietary Education
500 Metro Street, Capital Plaza Tower, Room 303
Frankfort, KY 40601
<http://educationcabinet.ky.gov/NR/ronlyres/CDBBA760-41A5-47FE-933E-1E7DC18CD45C/0/FormtoFileaComplaint.pdf>

Office of the Attorney General
Capitol Suite 118
700 Capitol Avenue
Frankfort, Kentucky 40601-3449
consumer.protection@ag.ky.gov
<http://www.ag.ky.gov/civil/consumerprotection/complaints/pages/forms.aspx>

LOUISIANA

Louisiana Board of Regents

P.O. Box 3677

Baton Rouge, LA 70821-3677

<http://www.regentsfiles.org/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf>

Louisiana Office of the Attorney General

Consumer Protection Section

P.O. Box 94005

Baton Rouge, LA 70804-9005

<http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15>

MAINE

Maine Department of Education

Special Services Team

23 State House Station Augusta Maine 04333-0023

<http://www.maine.gov/doe/specialed/support/dispute/>

Maine Attorney General

Consumer Protection Division

6 State House Station Augusta, ME 04333

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

MARYLAND

Maryland Higher Education Commission

Associate Director for Private Career Schools Planning and Academic Affairs

6 N. Liberty Street, 10th Floor

Baltimore, MD 21201

<http://www.mhec.state.md.us/career/pcs/gripe.asp>

<http://mhec.maryland.gov/highered/acadaff/mhecstudentcomplaintprocess.pdf>

Maryland Attorney General

Consumer Protection Division

200 St. Paul Place Baltimore, MD 21202

consumer@oag.state.md.us

<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>

MASSACHUSETTS

Massachusetts Board of Higher Education

One Ashburton Place, Room 1401

Boston, MA 02108

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Massachusetts Office of the Attorney General

Public Inquiry and Assistance Center

One Ashburton Place, 18th Floor

Boston, MA 02108

https://www.eform.ago.state.ma.us/ago_eforms/forms/piac_e complaint.action

MICHIGAN

Michigan Department of Licensing and Regulatory Affairs
Office of Postsecondary Services
Proprietary School Unit Staff
2501 Woodlake Circle
Okemos, MI 48864

http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html

Michigan Office of the Attorney General
Consumer Protection Division
P.O. Box 30213
Lansing, MI 48909-7713

http://www.michigan.gov/documents/ag/Consumer_Complaint_Form_346645_7.pdf

MINNESOTA

Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Minnesota Attorney General's Office
445 Minnesota Street, Suite 1400
St. Paul, MN 55101

<http://www.ag.state.mn.us/consumer/complaint.asp>

MISSISSIPPI

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Mississippi Commission of Proprietary Schools and College Registration
3825 Ridgewood Road
Jackson, MS 39211-6453

Consumer Protection Division Office of the Attorney General State of Mississippi
P.O. Box 22947
Jackson, Mississippi 39225-2947

<http://www.ago.state.ms.us/forms/complaint-form/>

MISSOURI

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469

info@dhe.mo.gov

<http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION.pdf>

Missouri Office of the Attorney General
Consumer Protection Unit
PO Box 899
Jefferson City, MO 65102
<http://ago.mo.gov/forms/complaintform.pdf>

MONTANA

Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201
<http://mus.edu/mus-statement-of-complaint-process.asp>

Montana Office of Consumer Protection
2225 11th Avenue
P.O. Box 200151
Helena, MT 59620-0151
contactocp@mt.gov
<https://app.doj.mt.gov/apps/Oscar/>

NEBRASKA

Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005

Nebraska Department of Education
Investigations Office
301 Centennial Mall South
P.O. Box 98987
Lincoln, NE 68509-4987
<http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf>

Nebraska Attorney General
Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm

NEVADA

Nevada Commission on Postsecondary Education
8778 South Maryland Parkway Suite 115
Las Vegas, Nevada 89123
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

Nevada Office of the Attorney General
Bureau of Consumer Protection
555 East Washington Avenue, Suite 3900
Las Vegas, Nevada 89101
http://ag.nv.gov/Complaints/File_Complaint/

NEW HAMPSHIRE

New Hampshire Department of Education - Division of Higher Education
Higher Education Commission
101 Pleasant Street
Concord, NH 03301-8531

New Hampshire Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, New Hampshire 03301
<http://www.doj.nh.gov/consumer/documents/consumer-complaint.pdf>

NEW JERSEY

New Jersey Commission on Higher Education
P.O. Box 542
Trenton, NJ 08625
njhe@njhe.state.nj.us
<http://www.state.nj.us/bpu/assistance/complaints/>

New Jersey Department of Labor & Workforce Development
Division of One-Stop Coordination and Support
Office of Oversight and Compliance
Attn: Rosemarie E. Hufner - Supervisor
P.O. Box 055
Trenton, New Jersey 08625-0055
http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf

New Jersey Division of Consumer Affairs
PO Box 45025
Newark, New Jersey 07101
<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

NEW MEXICO

New Mexico Higher Education Department
2048 Galisteo St
Santa Fe, NM 87505
<http://hed.state.nm.us/students/hed-student-complaint-form.aspx>

New Mexico Office of the Attorney General
Consumer Protection Division
408 Galisteo Street, Villagra Building Santa Fe, NM 87501
<http://www.nmag.gov/consumer/file-a-complaint>

NEW YORK

New York State Education Department
Office of College and University Evaluation
EBA Room 969
89 Washington Avenue Albany, NY 12234
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York Bureau of Proprietary School Supervision
New York State Education Department
Investigations and Audit Unit
116 West 32nd Street, 5th Floor
New York, NY 10001
<http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf>

New York State Department of State Division of Consumer Protection Consumer Assistance Unit
5 Empire State Plaza - Suite 2101
Albany, New York 12223-1556
<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

NORTH CAROLINA

North Carolina Community College System Office of Proprietary Schools
200 West Jones St.
Raleigh, North Carolina 27603
http://son2.nccommunitycolleges.edu/Proprietary_Schools/complaints.htm

North Carolina Consumer Protection
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001
<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

NORTH DAKOTA

North Dakota University System
10th Floor, State Capitol
600 East Boulevard Ave, Dept. 215
Bismarck, ND 58505-0230
<http://www.ndus.edu/makers/procedures/ndus/default.asp?PID=465&SID=57&printable=1>

North Dakota Consumer Protection Division
Office of Attorney General
Gateway Professional Center
1050 E Interstate Ave. Suite 200
Bismarck, ND 58503-5574
<http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf>

OHIO

Ohio State Board of Career Colleges and Schools
30 East Broad Street, Suite 2481
Columbus, OH 43215
<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>
<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Board of Regents
25 South Front Street
Columbus, OH 43215

Ohio Attorney General
Consumer Protection Section
30 E. Broad St., 14th floor
Columbus, OH 43215-3400
<http://www.ohioattorneygeneral.gov/consumercomplaint>

OKLAHOMA

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
<http://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma State Board of Private Vocational Schools
3700 Classen Boulevard, Suite 250
Oklahoma City, OK 73118-2864

Oklahoma Office of the Attorney General
Consumer Protection Unit
Attn: Investigative Analyst
313 NE 21st Street
Oklahoma City, OK 73105
<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>

OREGON

Oregon Office of Degree Authorization
775 Court St NE
Salem, OR 97301

Oregon Department of Education
Private Career Schools Office
255 Capitol Street NE
Salem, OR 97310-0203
<http://www.ode.state.or.us/search/page/?=325>

Oregon Attorney General
Financial Fraud/Consumer Protection Section
1162 Court St. NE
Salem, OR 97301-4096
https://justice.oregon.gov/forms/consumer_complaint.asp

PENNSYLVANIA

Pennsylvania Department of Education
333 Market Street, 9th Floor
Harrisburg, PA 17126-0333
http://www.portal.state.pa.us/portal/server.pt/community/guidelines_policies_complaint_forms_reports_and_related_documents_/8850/educator_complaint_form/529194

Office of the Attorney General
Bureau of Consumer Protection
15th Floor, Strawberry Square
Harrisburg, PA 17120
<https://www.attorneygeneral.gov/SplashPage.aspx>

PUERTO RICO

Puerto Rico Council on Higher Education
P.O. Box 1900
San Juan, PR 00910-1900

Puerto Rico Department of Justice
P.O. 9020192
San Juan, Puerto Rico 00902-0192

RHODE ISLAND

Rhode Island Board of Governors for Higher Education
Shepard Building
80 Washington Street
Providence, RI 02903
<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

Rhode Island Department of Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903
<http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf>

SOUTH CAROLINA

South Carolina Commission on Higher Education
Academic Affairs
1122 Lady Street, Suite 300,
Columbia, SC 29201
http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

SOUTH DAKOTA

South Dakota Board of Regents
306 E. Capitol Ave, Suite 200
Pierre, SD 57501-2545

South Dakota Office of Attorney General
Division of Consumer Protection
1302 E Hwy 14, Suite 3
Pierre, SD 57501-8053
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

TENNESSEE

Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
<http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf>

Tennessee Commerce & Insurance
Consumer Affairs Division
500 James Robertson Parkway
Nashville, TN 37243
<http://www.tn.gov/consumer/complaint.shtml>

TEXAS

Texas Workforce Commission
Career Schools and Colleges - Room 226-T
101 East 15th Street Austin,
Texas 78778-0001
<http://www.twc.state.tx.us/svcs/propschools/career-schools-colleges-students.html#submitComplaint>

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, Texas 78752
<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

Office of the Attorney General
Consumer Protection Division
P.O. Box 12548
Austin, TX 78711-2548
<https://www.oag.state.tx.us/consumer/complaintform.pdf>

UTAH

Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, Utah 84111
consumerprotection@utah.gov
<http://consumerprotection.utah.gov/complaints/index.html>

VERMONT

Vermont Agency of Education
Secretary of Education
120 State Street
Montpelier, VT 05620-2501
http://education.vermont.gov/new/html/pgm_sped/policy/dispute_resolution.html

Vermont Attorney General's Office
109 State Street
Montpelier, VT 05609-1001

VIRGINIA

State Council of Higher Education for Virginia
101 N. 14TH St.
James Monroe Building
Richmond, VA 23219
<http://www.schev.edu/students/studentcomplaint.asp>

Office of the Attorney General of Virginia

Consumer Protection Section
900 East Main Street
Richmond, VA 23219

<http://www.oag.state.va.us/index.php/citizen-resources/file-a-consumer-complaint>

WASHINGTON

Washington Student Achievement Council
917 Lakeridge Way
P.O. Box 43430
Olympia, WA 98504-3430

DegreeAuthorization@wsac.wa.gov

<http://www.wsac.wa.gov/protecting-education-consumers>

Washington Workforce Training and Education Coordinating Board
128 10th Avenue SW
P.O. Box 43105
Olympia, WA 98504-3105

workforce@wtb.wa.gov

http://www.wtb.wa.gov/PCS_Complaints.asp (instructions)

Washington State Office of the Attorney General
1125 Washington Street SE
P.O. Box 40100
Olympia, WA 98504-0100

<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx>

WEST VIRGINIA

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd E., Ste 700
Charleston, WV 25301-2800

<http://www.wvhepc.com/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf>

Community and Technical College System of West Virginia
1018 Kanawha Blvd. E., Ste. 700
Charleston, WV 25301

West Virginia Office of the Attorney General
Consumer Protection Division
P.O. Box 1789
Charleston, WV 25326-1789

<http://www.wvago.gov/pdf/general%20complaint.pdf>

WISCONSIN

Wisconsin Educational Approval Board
201 W Washington Ave, 3rd Floor
Madison, WI 53703

eabmail@eab.wisconsin.gov

<http://eab.state.wi.us/resources/complaint.asp>

Wisconsin Office of the Attorney General
Dept. of Agriculture, Trade and Consumer Protection
P.O. Box 8911
Madison, WI 53708-8911
<http://datcpservices.wisconsin.gov/consumercomplaints/CPComplaintForm.jsp>

WYOMING

Wyoming Department of Education
2300 Capitol Avenue Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050
<http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>

Attorney General's Office
123 Capitol Building
200 W. 24th Street
Cheyenne, WY 82002
<http://ag.wyo.gov/>

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